



Birmingham Quality

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## Royal Mail Strikes and Disputes

Dear colleagues

Here we go again. Just when you thought we were getting back to normality, we now have the spectre of more strikes and delays from Royal Mail.

I know that we have posted many updates on-line on our transitions from mail to courier following Covid-19 and Brexit and the same underlying issues remain.

We may bring forward or put back dispatches by a day or so to fit in with which particular part of Royal Mail is affected. We will endeavour to keep our on-line Schedules up-to-date, but even if we can't, please be understanding of our predicament.

Essentially, the best advice is to analyse on receipt. If there have been delays, please don't exacerbate this by storing specimens and batching-up. If you ask for repeats, they may not get posted straight away and it might be more prudent just to wait the next full distribution.

I won't insult your intelligence by giving you an algorithm!

Yours faithfully

*Finlay MacKenzie*

Finlay MacKenzie  
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